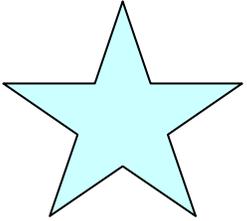


Welcome to Barnardo's



Portsmouth Young People's Service (PYPS)

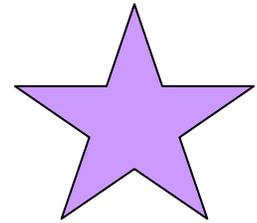
Advocacy and Independent Visitors Services

Starting on 1st October 2017

Barnardo's are really excited about a new service they will be providing for young people in Portsmouth. Portsmouth Young People's Service (PYPS) is launching on 1st October and part of our work will be providing **advocacy support and independent visiting** for young people.

No Limits have been offering this support to you so far but Portsmouth City Council has now given the contract to deliver these services to Barnardo's from 1st October. Barnardo's will continue to provide this support you if you would like us to.

What we can offer you!



Independent Visitor

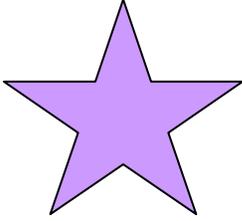
No Limits have provided you with an independent visitor who supports you. Your Independent Visitor is a supportive adult volunteer who is a constant feature in your life and takes an active interest in your hopes and concerns- being there to listen and help.

Your Independent Visitor has told us they want to continue supporting you when the service moves to Barnardo's on 1st October. For this to happen No Limits will need to provide us with some information about you and your independent visitor.

No Limits will transfer your personal details and record to us on 1st October. We have included a leaflet called a 'privacy notice' that explains what Barnardo's do with this information.

If you do not wish your information to transfer to us please talk to your No Limits worker or let us know by phoning the **Barnardo's office on 01489 796684.**

If we do not hear from you or your No Limits worker we will assume you want the support to continue and are happy for your records to come to us.



Advocacy Support

We can provide you with a dedicated advocacy worker, who you can trust, will listen to your feelings and wishes and will try and help you find solutions to any problems you may be experiencing. Your advocate can support you with your child protection conferences or your Looked After Children Reviews- making sure that they help you get your wishes and views across to the panel. Your advocate will seek feedback at the end of sessions so they are sure they are meeting your needs and that we can learn from you about any improvements that can be made in the service.

If you already have an advocate from No Limits supporting you with an ongoing issue then we will be working with them to discuss and agree the handover to Barnardo's on 1st October.

No Limits will transfer your personal details and record to us on 1st October. We have included a leaflet called a 'privacy notice' that explains what Barnardo's do with this information. If you do not wish your information to transfer to us please talk to your No Limits worker or let us know by phoning the **Barnardo's office on 01489 796684.**

If we do not hear from you or your No Limits worker we will assume you want the support to continue and are happy for your record to come to us.

We are really looking forward to welcoming you to Barnardo's. We know that change can be hard but we intend to do all we can behind the scenes so that you don't even realise the change is happening. If you have any worries at all you can speak to your Independent Visitor, No Limits worker or you can give us a call on **01489 796684.**

With best wishes from

The Barnardo's PYPS Team